



Strategy Map 2021-2025

INSTITUTIONAL ALIGNMENT

Evidence-Based
Care Focused On
Improving Outcomes
That Matter To
Patients

GOALS

Provide Value-Based
Healthcare
Centered on
Improving Patient
Outcomes

Enhance
Interdisciplinary
Care & Improve
Access To
State-of-The-Art Care

Advanced Research,
Innovation &
Knowledge
Translation Via
Partnerships

Strengthen Supports
For Knowledge
Exchange &
Education

OBJECTIVES

OPERATIONAL EXCELLENCE

Measure Patient
Outcomes

Better Integrate
Interdisciplinary
Research &
Clinical Care

Add Mental
Health Supports
for Patients

Provide
Equitable &
Timely Access To
Care

INNOVATION

Shift to
Value-Based
Healthcare

Strengthen
Quality
Management
Systems

STAKEHOLDER ENGAGEMENT

Construct
Mutually
Beneficial
Partnerships
Locally & Globally

Identify Patient-
Centered
Challenges &
Seek Solutions

SOCIETAL IMPACT

Expand
Offerings of
Workshops
and/or Degree
Programs

Build Pathways
to Guide
Knowledge
Translation

FOUNDATIONAL ELEMENTS

Nurture a Culture
of Innovation,
Excellence &
Support

Sustain a
Patient-Centric
Operational
Mindset

Foster a Skilled &
Professional
Workforce

Encourage &
Support Resilience